

RUNNING REDHORSE CRM ACROSS A NETWORK

This article will walk you thru the process to allow you to run RedHorse CRM across a network.

RedHorse CRM is a .NET application that requires permission to run from a network path. This permission must be granted to the workstation before you will be able to run RedHorse CRM.

Step 1: Run Workstation Setup

From the workstation that will be running RedHorse CRM, first browse to the folder on the server where the application is installed. Find the file called wksetup.exe. Run this application. When prompted, browse to the path on the network where RedHorse CRM is installed. When completed, the workstation will have permission to run exe files from the shared network path. Test opening RedHorse CRM. If you are successful, the workstation setup is complete and you may skip step 2.

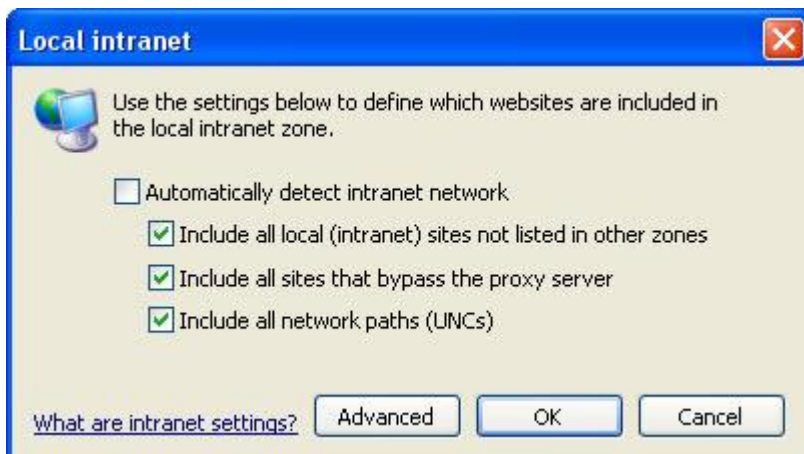
Step 2: Check Security in Internet Explorer 7

If you tested opening RedHorse CRM and failed, you may need to look at Internet Explorer settings. Internet Explorer v7 has built in security that may block applications running across a network. If you were successful running RedHorse CRM after step 1, the workstation setup is complete and you may skip this step.

Open Internet Explorer and in the menu go to Tools, Internet Options. Select the Security Tab and click the Local Intranet Zone image.



Click the Sites button and uncheck the box labeled “Automatically detect intranet network”. Other checkboxes may remain checked.



Click OK to save settings and OK again to save the intranet zone security.

Your workstation will now be able to run RedHorse CRM from the shared network path. Please contact support if you experience any issues during the workstation installation process.

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