

REDHORSE CRM V5.2 RELEASE NOTES 12/08/2012

- 5.2.4404 NEW Social Integration with Facebook
- 5.2.4404 NEW Retweets, Directs and Profile tabs for Twitter
- 5.2.4404 NEW Allow Multiple Twitter ID's for contacts and accounts
- 5.2.4404 NEW Expand KB tree when in search mode to show all articles
- 5.2.4404 NEW Key code available on all campaign actions
- 5.2.4404 NEW Key code available in Lead Source combo
- 5.2.4404 NEW New version of grid controls throughout RedHorse CRM. Please update Gmail Sync Engine and Workflow Engine
- 5.2.4404 NEW Faster loading and refreshing of the calendar
- 5.2.4404 NEW Compatibility with Windows Server 2012 and SQL Server 2012
- 5.2.4404 FIX Parent lost in KB when article renamed in search mode
- 5.2.4404 FIX Error saving lead when Urgency field is not included on screen design
- 5.2.4405 FIX Leave email address blank when replying to an email where the email address is not valid
- 5.2.4407 NEW Include year and month folders in document management path
- 5.2.4410 NEW Error editing lookup list for multi select combo
- 5.2.4410 FIX Incorrect calculation of Ticket escalation and target dates when selecting a ticket template
- 5.2.4410 FIX Issue with reply text in an email when using a css

Structure Changes