

REDHORSE CRM V5.4 RELEASE NOTES 04/22/2013

- 5.4.4450 NEW New Lite edition
- 5.4.4450 NEW New RedHorse merge documents
- 5.4.4450 NEW Custom data merging in emails
- 5.4.4450 NEW Merge multiple line items in emails
- 5.4.4450 NEW Web import new ticket creation updates custom fields
- 5.4.4450 NEW New links to contact, company and business module record from grids throughout
- 5.4.4450 NEW Print or PDF from KB
- 5.4.4450 NEW New platform - Microsoft .NET 4. Be sure to update all workstations with the Full .NET 4 package.
- 5.4.4451 FIX Do not allow user to launch curtained contact from email center preview
- 5.4.4459 FIX During Gmail sync, allow sync to continue after erroring on a bad email
- 5.4.4461 FIX Error cloning a ticket template
- 5.4.4461 FIX Miscaculation on expration date and target date when selecting a ticket template
- 5.4.4461 FIX Error cloning a contact field view rule
- 5.4.4461 FIX Error editing date on an event from pending grid
- 5.4.4461 FIX Include previous and new stage in stage change history records on business modules
- 5.4.4461 FIX Caluclate duration of stage in minutes instead of days
- 5.4.4461 FIX Spell check issues when replying to Microsoft Outlook and Exchange emails
- 5.4.4462 FIX Do not allow user to launch curtained contact from opened email
- 5.4.4462 FIX Contact Search window taking too long to open contact window

Structure Changes

CustomView\_Rules Add column MODULE